

Idaho PBM FAQs: PBM Project

No.	Question	Answer
1.	What is a PBM?	PBM stands for Pharmacy Benefit Management system.
2.	When will the new PBM be implemented?	The new PBM will be implemented in February 2010.
3.	Who will administer the PBM for the Idaho Medicaid Program	First Health Services has contracted with Idaho Medicaid to provide the Pharmacy Benefits Management (PBM) system. First Health Services will provide point-of-sale claims processing for pharmacies. Highlights of the new system include a direct pharmacy provider call center, as well as, an online web portal.
4.	How will compound pharmacy claims be submitted in the new PBM system?	The new PBM system will accept compound pharmacy claims through online point-of-sale. This will expedite faster payment of compound pharmacy claims.
5.	Can I request Prior Authorizations on-line?	Yes, Prior Authorization requests can be done on-line through the First Health Services on-line Portal. Providers will access this Portal through a secure logon.
6.	Is the same paper claim form going to be used?	No, please use the Universal Claim Form (UCF), version DAH 2PT.
7.	Do I have to submit claims via Point –of-Sale (POS)?	POS submission is preferred for timely response, however; paper claims submitted on the Universal Claim Form (UCF), version DAH 2PT, will be accepted. Pharmacies that submit claims through PES now will submit claims through the new First Health Services online portal. Pharmacies will access this web-based portal through a secure logon.
8.	Can the current PA request forms still be used?	Yes, the current PA request forms will be utilized.