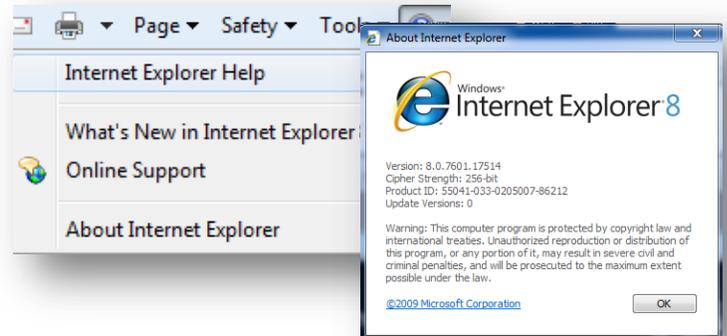


HOW-TO GUIDE: FIX DISPLAY ISSUES IN IDALINK FOR INTERNET EXPLORER 8

If you are using Internet Explorer 8 (IE8), and are having difficulties viewing idalink, disable “compatibility mode,” which will likely solve the viewing problem.

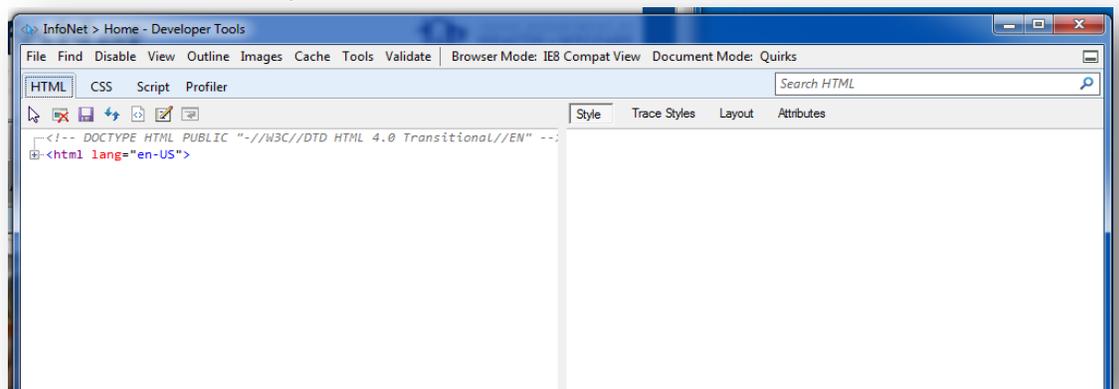
Step 1: Check your browser version

In the top right hand corner of your browser, look for the help drop-down, as shown by the blue (?) button. Select “About Internet Explorer.” A pop-up window will appear and display the current version of Internet Explorer.



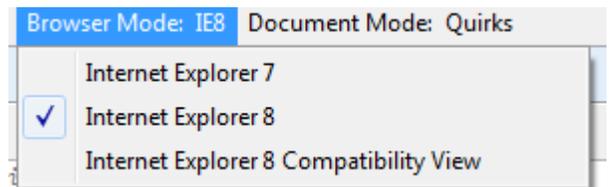
Step 2: Open “Developer Tools”

Click on the “Tools” drop-down (next to the help drop-down) and select “Developer Tools.” The “Developer Tools” pop-up will appear.



Step 3: Disable “compatibility mode”

Click on “Browser Mode: IE8” at the top of the Developer Tools pop-up. If “Internet Explorer 8 Compatibility View” is selected, select “Internet Explorer 8” instead.



Step 4: Close “Developer Tools”

Exiting “Developer Tools” should refresh your browser and clear up any display errors in idalink.

NOTE: Internet Explorer will revert back to “compatibility view” after you close out your session. You will need to follow this procedure each time you open a new window for idalink.