

## Shipping timelines for Idaho providers from McKesson Specialty Distributors

### There are several shipping practices/procedures that impact the timing of vaccine distribution:

1. McKesson currently ships vaccine orders to providers on Monday, Tuesday, and Wednesday. Priority orders may be shipped to providers on Thursday for Friday delivery with permission from the Idaho Immunization Program (IIP)
2. McKesson is required to ship 80% of all provider orders within three shipping days and 100% of orders within five shipping days after the day they receive the order. McKesson needs to ship all orders within 5 shipping days (i.e. M, T, W, M, T)

### Orders are processed via the following steps:

1. The IIP receives the order from the provider and enters it into VACMAN
2. The IIP transmits order data to CDC via VACMAN at close of business each day. The order data is processed the following morning at CDC at 6AM Eastern and sent to McKesson that same day at 10AM Eastern
3. The order is then added to McKesson's queue and processed in the order in which it was received
4. The scenarios below outline the expected shipping days for provider orders received by McKesson on specific days of the week. States who transmit provider orders on Wednesday, Thursday, and Friday of Week 1 can expect 80% of those orders to ship on Monday, Tuesday or Wednesday the following week, Week 2, and 100% by Tuesday of Week 3
5. When an order is shipped it takes between one and two days to travel from McKesson to the provider, assuming a delivery on the first attempt

| Transmission Day   | Week 1 |   |   |    |   | Week 2 |   |   |    |   | Week 3 |   |   |    |   |
|--|--------|---|---|----|---|--------|---|---|----|---|--------|---|---|----|---|
|  | M      | T | W | TH | F | M      | T | W | TH | F | M      | T | W | TH | F |
| Monday   | T      | 1 | 2 |    |   | 3      | 4 | 5 |    |   |        |   |   |    |   |
| Tuesday  |        | T | 1 |    |   | 2      | 3 | 4 |    |   | 5      |   |   |    |   |
| Wednesday  |        |   | T |    |   | 1      | 2 | 3 |    |   | 4      | 5 |   |    |   |
| Thursday   |        |   |   | T  |   | 1      | 2 | 3 |    |   | 4      | 5 |   |    |   |
| Friday   |        |   |   |    | T | 1      | 2 | 3 |    |   | 4      | 5 |   |    |   |
| <span style="background-color: #90EE90; border: 1px solid black; display: inline-block; width: 15px; height: 10px; margin-right: 5px;"></span> Grantee transmits orders to CDC <span style="background-color: #FFFF00; border: 1px solid black; display: inline-block; width: 15px; height: 10px; margin-left: 20px; margin-right: 5px;"></span> Shipping Day 1, 2, and 3 <span style="background-color: #FFA500; border: 1px solid black; display: inline-block; width: 15px; height: 10px; margin-left: 20px; margin-right: 5px;"></span> Shipping Day 4 and 5 |        |   |   |    |   |        |   |   |    |   |        |   |   |    |   |
| Note: Add one to two days for shipping vaccine from McKesson to the provider   |        |   |   |    |   |        |   |   |    |   |        |   |   |    |   |

### There are several factors that may extend an order's receipt by the provider:

1. IIP does not enter the order the same day it was received from the provider
2. IIP does not transmit VACMAN data to CDC on a daily basis
3. Provider has non-standard operating hours (e.g. hours other than M through F, 9 to 5)
4. Provider shipping instructions are not up-to-date within VACMAN
5. Provider is not available to receive the package

**An Example of a McKesson vaccine Packing List is attached**