



IDAHO DEPARTMENT OF
HEALTH & WELFARE

SUBSTANCE USE DISORDERS NEWSLETTER

September/October 2011

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SUD PROGRAM UPDATES

Kathy Skippen

For all of us working in the substance use disorder state-funded treatment system, one thing is clear...it doesn't matter if one works for the State, BPA or in the provider network, change is inevitable. Here are three great quotes on change:

- It is not necessary to change. Survival is not mandatory. (W. Edwards Deming)
- Change is inevitable...except from a vending machine. (Robert C. Gallagher)
- When you are through changing, you are through. (Bruce Barton)

We are not vending machines, we are not through and hopefully we will survive as change continues.



Though ICSA had taken action on how to divide the \$2.5 million FY 2011 overspend amongst the partners who received SUD treatment funding for FY 2012, LSO (Legislative Services Office, the state office that supports the Joint Finance and Appropriations Committee/JFAC) has said the overspend is not to be divided up, but instead must come from the DHW budget. This is good news for the Department of Correction and the Department of Juvenile Corrections who now have bigger budgets to work with, and is a hit to DHW funding. However, we are supportive of the action however. We are all fully aware the Idaho SUD treatment system focuses primarily on criminal justice clients, and this puts more of the funding in this area.

Every leaf speaks bliss to me,
Fluttering from the autumn tree.

Emily Bronte

As clients have been moved from one agency to another, to get their funding aligned correctly with who is authorizing their treatment, we have all seen our client numbers change. When the dust settles for DHW, we will assess our options. We were assigned ATR, block grant populations, state hospital referrals, Medicaid-only, child protection substance abuse clients and Child Protection Drug Court for treatment. We were also assigned non-criminal justice and misdemeanor clients. Until we know how many clients we have after the sorting is completed, we don't know how far we can open the doors to these last two populations.

Change will be coming in terms of treatment expectations as well as who is authorizing and paying for treatment. At DHW our goal is to develop a plan to provide incentives based on outcomes. We want a system driven by client engagement. As a rural state, Idaho needs to take advantage of social media in treatment, where the options for improving client engagement are only limited by our savvy in using the tools available. We have expectations that clients will receive case management, where there will be follow-up on their living situations and employment. We are moving away from the days where clients went through a program at a provider shop and that was that. There will be expectations that attention is given to where a client goes next, how we keep in touch with them and how we reengage them if necessary.

At DHW, we are seeing the funding action taken by the legislature as an opportunity to make changes we have wanted to make for a long time. In the past we were wrapped up with budget issues, which demanded the constant manipulation of the treatment system to attempt to hold down spending. Being able to develop a treatment system based on what is good for the client is an exciting prospect.

"We must become the change we want to see." (Mahatma Gandhi)

TREATMENT FACILITY APPROVAL

Ryan Phillips

As a reminder, Life Skills (LS), formerly referred to as Family/Marital/Life Skills Education (FMLS), has been re-implemented as a reimbursable recovery support service for state-funded clients effective September 1, 2011. In an effort to assist providers with the development of these educational services, DHW has created curriculum standards and service limits for Life Skills programming. The documents below were distributed to the provider network on 6/3/11. They outline approved subjects, suggested topics, online resources, reimbursement rate, and service frequency limits. If you have questions regarding Life Skills, or would like to seek DHW approval to deliver this service, please contact Ryan Phillips at phillipr@dhw.idaho.gov or 208-334-6610.

To view the Curriculum and Limits and the Life Skills Re-Implementation Information click <http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/TreatmentProviders/tabid/382/Default.aspx> and choose the appropriate link under the provider notification tab.

QUALIFIED SUBSTANCE USE DISORDER PROFESSIONALS

John Kirsch

GAIN Site Interviewer Training and GAIN Clinical Interpretation Training is available for the coming year in Idaho.

GAIN Site Interviewer training workshops are available for up to 6 students at each of the following colleges and Universities:

- **BSU October 13th and 14th, 2011**
Contact Dr. Ken Coll at: kcoll@boisestate.edu or 208-426-1991 (Boise)
- **ISU 1st week of December 2011**
Contact Matt Andersen at: matthew.andersen@byfhome.com or (208) 234-4722 (Pocatello)
- **LCSC 4th week of January 2012**
Contact Robert Hayes at: BHayes@lcsc.edu , or (208)792-2827 (Lewiston)
- **CSI 3rd or 4th week of March 2012**
Contact Mary Christie at: mchristy@csi.edu or (208)732-6713 (Twin Falls)
- **U of I May 19 & 20, 2012**
Contact Dr. Steve Meier at: smeier@uidaho.edu or (208)885-7679 (Moscow)

A list of certified GAIN Trainers, to provide QA leading to GAIN Certification will be available to providers prior to the BSU Training in October 2011. Costs for GAIN workshop training and QA will be borne by the provider or SIT interviewer trainee and negotiated with the school or the approved DHW individual GAIN Trainer. DHW will subsidize QA training for up to 30 Site Interviewer Trainees at \$300.00 each.

Participant selection priorities for QA support will be:

1. Currently employed Qualified Substance Use Disorders Professionals (QSUDP) or Qualified Substance Use Disorders Professional Trainees (QSUDPT);
2. Certified Substance Use Disorders Professionals or Substance Use Disorders Professional Trainees as per IDAPA 16.07.20 (subsections 218 or 223) and;
3. Students in their final semester of addiction studies courses preparatory to taking their ISAS certification test.

GAIN Clinical Interpretation Training, presented by certified GAIN Advanced Clinical Interpretation trainers, Kipp Dana and Rusty O'Leary, is now available on DVD.

The DVD format is designed for onsite use and is adaptable to clinician need, whether the clinician is:

1. training in GAIN Clinical Interpretation, or:
2. wanting a refresher on specific topics

For a more detailed description of the training and/or to purchase the DVD, you may go to <http://www.healthandwelfare.idaho.gov/LinkClick.aspx?fileticket=Za-LSz6gUMw%3d&tabid=105&mid=2858>.

To borrow a copy from the Idaho RADAR Center go to:

<http://www.google.com/search?q=Idaho+RADAR+Center&sourceid=ie7&rls=com.microsoft:en-us:IE-SearchBox&ie=&oe=>, or you may call 208-426-3471.

Idaho GAIN Clinical Interpretation Training - Run Time: 3:21:36

Chapter 1:

Introduction, Goals, Objectives and Activities of the Training (29 min)

Chapter 2:

A close look at the Individual Client Profile (ICP) Report, scoring and use in clinical interpretation (34 min)

Chapter 3:

Bridging the GAP between: administering a GAIN I reviewing the ICP Report -Treatment Planning (44 min)

Chapter 4:

GRRS - Editing, Interpretation and Recommendations (94 min)

Instructions

1. Insert DVD into computer It should automatically start up and bring you into the DVD menu
2. Before Viewing left click on My Computer & right click on DVD
3. Left click on explore
4. Open and print the documents within the Handouts & Pre-requisite Reading folders
5. View the DVD in a DVD Player

or use your computers DVD Player to view the DVD
Note: Windows Media Player is not a DVD player unless you buy the plug in. If your Computer does not have DVD player software then you can download a free player from the internet. Just Google "VLC Player" and download it to your computer. After installing VLC Player you can right click on the DVD in My Computer and choose VLC player to launch the DVD. The user will not have audio until she/he clicks on a chapter on the menu screen.

There is no way to access Handouts and Prerequisites without a computer.



Idaho GAIN Interpretation Training

Idaho GAIN Clinical Interpretation Training



Kipp Dana, LCPC
Rusty O' Leary, LCPC

WITS/GAIN

Treena Clark

WITS

We have almost completed the requirements for the full WITS system! Modifications and testing will be ongoing through September and October and we anticipate having the system build completed by the end of October, 2011. At the same time, we are working on developing an Implementation Plan, Provider Training Plan and WITS User documents.

Helpdesk

We have implemented a new WITS Help Desk and system support function in Central Office. This new structure is designed to get the best solution to each individual system user as quickly as possible. Upon encountering a problem within WITS, users may now contact the **WITS Help Desk** via email at DBHWITSHD@DHW.IDAHO.GOV or by calling the new central WITS Help Desk phone line at **208-332-7316**.

WITS Help Desk support is available to answer calls Monday through Friday, 8:00 a.m. to 5:00 p.m. MST. Please report any problems with the Help Desk to Denise Williams at williamsd@dhw.idaho.gov or 208-334-4940.

We would like to remind everyone that there are only a few people providing WITS Help Desk support. Whenever a system problem occurs, we will post information in the

Announcements section of WITS and send an e-mail to all users as soon as possible. Please check for information BEFORE calling the WITS Help Desk!!

User Forms/Revoking Permissions

The Agency and User Set-Up forms have been revised to add a new WITS User Agreement Form that will be required for any new user set up in WITS. The forms are now available on the Department's website.

We would also like to remind providers that you are responsible for notifying DHW of any termination of employment so that WITS system access termination can be completed in a timely manner. To inactivate an individual's access to your agency in WITS, providers will need to complete the top portion of the WITS User Information form indicating "Revoke Permissions" and submit to DHW as soon as possible.

Upcoming Change in the WITS/GAIN Interface

We continue to have difficulty with Profiles and Intakes in WITS not being completed. To address this issue, we will be implementing a system rule that will not allow a GAIN Assessment to be conducted unless the Profile and Intake is complete. We anticipate the change to occur in October and will post an announcement in WITS and notify users via e-mail prior to change taking affect.

ATR-3

Michael Bartlett

As of July 1, 2011, all of the identified ATR populations were able to access services. The Idaho Department of Juvenile Corrections began to refer adolescent re-entry clients into outpatient treatment and recovery support services. DHW has finished developing the ATR adolescent safe and sober housing program and is currently processing provider applications. DHW hopes to have adolescent clients admitted into these programs no later than September 31, 2011 and will notify referral sources and stakeholders when this program is available.

DHW, BPA, and staff from Gowen Field will be coordinating a provider training on delivering substance abuse treatment services to the ATR military population. This will include presentations on post-traumatic stress disorder, traumatic brain injury, and military culture. The training will be provided statewide and BPA will be sending out a notification of the dates and locations for these trainings which are open to all BPA network providers.

BPA

Sandy Colling

After implementing the new CSR process with providers in August, BPA's Care Management Team is processing all documents, including the CSR forms a half a day ahead of the processing turn-around time requirement of 2 days!

The BPA Frontline Staff received a total of 3,512 calls in August. This was an increase of 700 calls over July. In addition, the Frontline Maintained a 90.3% service level for the month of August!

BPA's Claims Department achieved the following in August:

- Percentage of claims processed within 7 days 99.58%
(not paid but processed and placed in the queue for payment)
- Percentage of claims paid within 14 days or less 99.77%
- Percentage of claims paid within 30 days or less 100.00%

NEWSLETTER QUESTIONS

Please forward questions regarding this newsletter to Danielle Miller millerd@dhw.idaho.gov.

The newsletter can be found on-line at

<http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/tabid/105/Default.aspx> under the heading SUDS Newsletters.