



IDAHO DEPARTMENT OF  
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March 17, 2015

Mark Phelan, Administrator  
Applewood Assisted Living  
779 Tennyson Way  
Boise, Idaho 83709

Mr. Phelan:

An unannounced, on-site complaint investigation was conducted at Applewood Assisted Living on March 3, 2015. During that time, observations, interviews, and record reviews were conducted with the following results:

**Complaint # ID00006478**

Allegation #1: The facility was not maintained in a clean, safe and orderly manner.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

Allegation #2: Residents were not assisted with toileting or changing of soiled briefs during the night shift.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

Allegation #3: The house manager electronically signs as the administrator/nurse.

Findings: Unsubstantiated. This does not mean the incident did not take place; it only means that the allegation could not be proven.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

POLLY WATT-GEIER, MSW  
Health Facility Surveyor  
Residential Assisted Living Facility Program

PWG/sc