



Scott Burpee,

President and CEO
Safe Haven Health Care and
CareFix Management & Consulting





ACCESS

- Standardize application process
- Standardize Assessment tools
- Clearly identify services and benefits of all programs
- Transitions from one program to next needs to be outlined in a longer-term plan for each client
- Could easier access mean more users?
- Important to customize choices for communities to avoid consumers having to leave their communities with friends and family



SIMPLIFICATION

- One stop shop
- One case worker
- One application and assessment
- One single office and website
- Benefits and services clearly and simply described



QUALITY

Recognize upfront administrative costs may be the only possible cost savings to a provider. Any cuts across the board in provider reimbursements will reduce quality.



Managed care needs to recognize regulatory costs and required services in Assisted Living Facilities, conversely regulations need to be promulgated in light of available funding.



OUTREACH & EDUCATION

- By bringing all provider types together
 - Skilled Nursing Facility
 - Large Assisted Living Communities
 - Small community based Assisted Livings
 - Home Care & Homes Health Agencies
- Consumers can finally see the options, the costs and benefits and what will be their best choice in the communities they choose to live in.





COORDINATION

- Managed Care should coordinate the care between all provider types as well as transitional care providers.
- Assisted livings can provide a variety of options
 - Transition from Skilled Nursing Care
 - Respite Care while primary providers are away
 - Supervised setting for folks no longer able to stay home
 - Adult day care
- HCBS Providers want to be involved in the design, implementation and oversight of this effort. The combination of consumers, advocates, providers and regulators all need to be at the table moving forward.



SHARED SAVINGS

Assisted living crosses program barriers, many residents also qualify as mentally ill and/or developmentally disabled. Often Assisted Living is an alternative to care settings that cannot access Federal matching funds such as Medicaid, resulting in additional savings. Managed care needs to consider these savings even if the other settings were not Medicaid eligible.



LOCAL COMMUNITY ENGAGEMENT

For Managed care to fly in Idaho, special consideration needs to be given to the profoundly rural nature of the state. Many providers are the sole providers in their towns. The local communities the clients live in need to be involved in recruiting and supporting local providers.

