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MEDICAID NON-EMERGENT TRANSPORTATION BROKERAGE FACT SHEET

What is a Transportation Broker?

RICHARD M. ARMSTRONG - Director

A brokerage is a method of coordinating transportation that matches riders with appropriate transportation providers through a central trip-request and administrative facility. The broker typically subcontracts with transportation providers.

How will the brokerage affect Medicaid Participants?

Participants who are currently eligible to utilize Medicaid Transportation will be able to access transportation. The prior authorization process may change, but participants will be notified about those changes before implementation.

Where and When will Medicaid implement the Brokerage?

Based on the response to the Request for Proposal (RFP), an implementation will be developed.

The Request for Proposal should be posted to the Department of Administration's website in late 2007. http://adm.idaho.gov/purchasing/bidopportunities.html

Why switch to a Brokerage model?

- State (HCR 51 & HB 776 2006) and Federal (DRA 2005) legislative directive
- Increase efficiency through transportation coordination.
- Improve Access to Non-emergent Transportation
- Transportation services will be available to larger areas by expanding services to areas with previously insufficient transportation.
- Improve Safety requirements.
- Improve Training requirements.

How will the Brokerage affect Transportation?

The broker will have the option of subcontracting with existing transportation providers; those providers must meet contractual safety and training requirements. The brokerage will affect Individual, Agency, and Commercial non-emergent transportation providers.

If you have any questions or concerns regarding the Medicaid Non-Emergent Transportation Brokerage Program please contact the Medicaid Transportation Unit at 1-800-296-0509.