

Memorandum

Idaho Dept of Correction

Education, Treatment & Reentry Bureau

DATE: November 9, 2012
TO: SUD Treatment and RSS Provider Network
FROM: IDOC Central Office SUD Program
RE: **IDOC Provider Update**

Our commitment to process improvements for our SUD program and the provider network remains steadfast in this fiscal year. We'd like to take the opportunity to provide an update on how the recent and upcoming changes will impact the provider network and care for the offender population.

Our last communication announced the change to the IDOC Rate Matrix 2.0 and the goals we hoped to achieve. We are pleased to say we believe the changes are meeting our expectations, and we hope some of yours. To highlight some of those changes as follows:

<u>Change</u>	<u>Result</u>
❖ Extension of Authorization Spans	Reduced requests for extensions
❖ Increase of Assessment Units	Reimbursement to providers for assessment services
❖ Pre-Treatment Services	Access to care prior to GAIN Assessment Use of MI and Stages of Change Timely notice to PO's of non-compliant clients and discharge of care prior to allocating funds to a full treatment episode
❖ Bundled Levels of Care	Reduction in paperwork
❖ Increased Hours/Units OP/IOP	Appropriate units for level of care
❖ Alignment of RSS with CSR/CST	Improved management of RSS services

A special thank you to the providers that have utilized pre-treatment and the opportunity to communicate with the PO's regarding the clients who fail to engage in care and results in a discharge. While we all wish the outcome was different this allows our staff to provide the accountability and necessary steps to conduct their job in the field. We have asked BPA to pay close attention in the CSR process to ensure the providers are evidencing the client's willingness and participation prior to a move to Stage 1.

We were also pleased to support the provider rate increase effective September 1, 2012, and the recent addition of the GAIN I Core. IDOC will implement reimbursement for provider staffing beginning December 1, 2012.

Based on our review of the first quarter and current claims data we are trending slightly above our budget. We continue to meet our commitment to place more offenders in care, and to date have reimbursed 100% of the care, but we must continue to strike a balance that is fiscally responsible. This balance includes projected number of clients to receive care, utilization of clients in care and analyzing trends and making adjustments as necessary to meet our goals.

A primary step to achieve a balance is limiting extensions on the current benefit plan of 180 days:

- Pre-treatment may be repeated one time in certain circumstances as stated in the previous communications regarding pre-treatment services.
- Clients are expected to move from Pre-treatment to Stage 1 then Stage 2 unless discharged earlier.
- Any requests outside of the defined 180 days are considered out of matrix.

Providers can assist in this process by working to prepare for discharge from admission to the end of Stage 2. We have experienced a high number of out of matrix extension requests which we cannot continue to approve and place new clients in care. Providers must communicate the timeline for discharge with the PO's and collaborate on the discharge plan prior to the end of Stage 2.

In our commitment to continue to improve processes we are granting authority to BPA to process all in matrix requests for CSR's, CST's and RSS requests. This will reduce the need for BPA to submit to IDOC for processing and a return to BPA which delayed notification to the providers of an authorization or denial. If we have previously stated on a voucher that no additional out of matrix funding will be available for a client, or evidence of necessity is not documented, BPA also has the authority to deny the request for additional services. Requests for services following a denial will be handled through the appeal process.

IDOC will continue to require BPA to submit requests for a transfer to a higher level of care and an out of matrix request to us for approval. We expect this change to be implemented within the next two weeks. Initial access and approval for IDOC SUD services continues to be at our authority and BPA cannot approve funds until they receive the initial voucher from IDOC.

We continue to value the role you play in improving the lives of the offender population and your patience with the changes we have made in the process. Please continue to contact your BPA Regional Coordinator for assistance as needed. You may also contact Suzette Driscoll at 672-3425 or at sdriscol@idoc.idaho.gov.