



# IDAHO DEPARTMENT OF HEALTH & WELFARE

## SUBSTANCE USE DISORDERS NEWSLETTER

July-September 2012

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"Change is the law of life and those who look only to the past or present are certain to miss the future."

John F. Kennedy

### CHANGES ON THE HORIZON

*Kathy Skippen*

I grew up listening to Bob Dylan. As I sit writing this, one of his songs is certainly on my mind:

#### **The Times They Are A-Changin'**

*Come gather 'round people  
Wherever you roam  
And admit that the waters  
Around you have grown  
And accept it that soon  
You'll be drenched to the bone  
If your time to you is worth savin'  
Then you better start swimmin' or you'll sink like a stone  
For the times they are a-changin'*

The other verses are equally pertinent to what is going on around us today. At a national level, the Affordable Care Act is the law of the land, but if we listen to campaign speeches we fully understand that may not be the case a year from now. On the state level, a choice must be made, whether to go with the federal health care exchange or create one for Idaho. And we must decide whether to enter into the federal Medicaid expansion or reject it. And of course we have to throw in the Idaho Medicaid RFP that will be coming out to move Medicaid behavioral health services into a contracted managed care system.

Those of you who provide SUD treatment services in our state must be paying attention to all of this to position your agencies in a way to still be swimmin' as these decisions are made.

The level of uncertainty feels a bit overwhelming, but so are the possibilities. If we are headed for a behavioral health system where wellness is the goal, treatment and recovery support are our tools, and we are involving providers and the recovery community in addressing client needs, then this current discomfort with not knowing the future will have been worth it.

I'm not crazy enough to advise any of you on what you should be doing within your agencies to be ready for all of this. But I am willing to say you must be paying close attention to what is happening both at the national and state level, as it is going to affect how all of us do business. In our rule rewrite we have tried to align ourselves more closely with what is going on, on the private side of health care. We do this believing most people in the future will be covered with some form of insurance. Historically this has not been the case for our client base.

We know things will change for SUD clients with Medicaid, regardless of how the state proceeds with Medicaid expansion. When Idaho enters into a managed care system with our Medicaid clients, it will be the managed care contractor who will be authorizing treatment, not the SUD management services contractor, which currently is BPA. Negotiating for services for your Medicaid clients will be with the managed care provider, not BPA. This is a huge change in the dynamics from a treatment perspective, and one you need to be considering now.

It would also be wise to study what is going on in states with managed care systems in regards to workforce. I can't predict what the credentialing standards will be for the Idaho Medicaid contractor, but looking at what is accepted in other states may be a place to start when trying to anticipate workforce impact.

For me there is a very fine line between panic and excitement. Walking that line over the next two years is going to be very interesting. In that vein, I'll close with more Dylan:

*Don't stand in the doorway  
Don't block up the hall  
For he that gets hurt  
Will be he who has stalled*

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## IDAPA RULES PROCESS AND TIMELINE

*Treena Clark*

As most of you know, the SUD program has been working on revisions to IDAPA standards over the last several months. The SUD staff has received comments and suggestions from providers, partner agencies, the Courts and other stakeholders and would like to thank everyone for their feedback. The proposed changes have been submitted to the Department's Rules Unit and will publish in the Idaho Administrative Bulletin on Wednesday, September 5, 2012. A public hearing concerning the published Dockets will be held:

### **Thursday, September 13, 2012**

2 p.m. (Pacific Daylight Time)

3 p.m. (Mountain Daylight Time)

The public hearing is being held in regional DHW offices by video conferencing. Please note that the public hearing will be an opportunity for the public to provide oral comment on the proposed changes but will not be interactive and will not involve discussion or negotiation of the proposed changes.

Changes are being proposed to following IDAPA chapters:

### **IDAPA 16.06.08, "Rules and Minimum Standards for DUI Evaluators"**

Chapter repeal

### **IDAPA 16.07.01, "Behavioral Health Sliding Fee Schedules"**

Remove reference to the Interagency Committee on Substance Abuse Prevention and Treatment

**IDAPA 16.07.17, “Alcohol and Substance Use Disorder Services”**

Remove references to the Interagency Committee on Substance Abuse Prevention and Treatment and realign standards with IDAPA 16.07.20

**IDAPA 16.07.20, “Alcohol and Substance Use Disorders Treatment and Recovery Support Services Facilities and Programs”**

Remove references to the Interagency Committee on Substance Abuse Prevention and Treatment; updates/revisions to accommodate the current substance use disorder treatment environment and streamline provider requirements

**Rule making process timeline**

**Related documents and updates:** [healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/tabid/105/Default.aspx](http://healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/tabid/105/Default.aspx)

<b>All Rule Changes</b>	Initiation Forms to Rules Unit: <b>05/04/12</b>	Complete proposed changes Due: <b>07/13/12</b>	Complete Changes/Content Due to APS: <b>7/20/12</b>	Docket Publishes: <b>9/5/12 (Vol. 12-9)</b>	Comment Period Ends: <b>9/26/12</b>	Comments Due to Division for Review & Changes: <b>9/28/12</b>
	Docket Due (with amendments) to Rules Unit: <b>11/02/12 with DA approval</b>	Director Review of Pending Rule: <b>11/07/12</b>	Board Review of Pending rule: <b>11/15/12</b>	Pending Docket Publishes: <b>1/02/13 (Vol. 13-1)</b>	Reviewed by 2013 Legislature for adoption as a Final Rule: <b>January 2013</b>	

**QUALIFIED SUBSTANCE USE DISORDER PROFESSIONALS**

*John Kirsch*

**Clinical Supervision:** Clinical supervisors may, in calculating 1,040 hours of direct client SUD treatment services experience, include clinically supervised hours worked in a SUD specific Masters level practicum.

**GAIN Site Interviewer Training** is scheduled at workshop locations throughout Idaho in Academic Year 2012/2013. This information will be posted to the DHW SUD Website for future reference:

<http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/InformationforProviders/WITSGAIN/tabid/781/Default.aspx>

Persons eligible to be reimbursed for participation in this project are:

- Currently employed Qualified Substance Use Disorders Professionals (QSUDP) or Qualified Substance Use Disorders Professional Trainees (QSUDPT);
- Approved Substance Use Disorders Professionals or Substance Use Disorders Professional Trainees as per IDAPA 16.07.20 (subsections 218 or 223) and;
- Students in their final semester of addiction studies courses preparatory to taking their ISAS certification test.

The DHW SUD program will reimburse \$300 each for up to 30 Site Interviewers who earn their GAIN Site Interviewer Certification through this program being coordinated by the DHW SUD Program. Reimbursement can be made to the new GAIN Site Interviewer or his/her sponsor.

Training and QA costs are the responsibility of the GAIN Site Interviewer Trainee and/or his/her sponsor.

**GAIN Site Interviewer training** workshops are available for up to six students at each of the following colleges and universities as listed:

**BSU:** September 14, 2012 - contact Dr. Ken Coll at: kcoll@boisestate.edu or 208.426.1991 (Boise)

**ISU:** November 2012 - contact Matt Andersen at: andemat2@isu.edu or 208.681.6607 (Pocatello)

**LCSC:** February 1 and 2, 2013 – contact Robert Hayes at: BHayes@lcsc.edu or 208.792.2827 (Lewiston)

**CSI:** March 2013 - contact Mary Christie at: mchristy@csi.edu or 208.732.6713 (Twin Falls)

**U of I:** May 2013 – contact Dr. Steve Meier at: smeier@uidaho.edu or 208.885.7679 (Moscow)

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## **GAIN TRAINER LIST TO PROVIDE QA REVIEW AND WRITTEN CRITIQUE SERVICES**

### **Jared Bingham**

Agency Name: D7 Treatment

Address: 254 E. St., Idaho Falls, ID 83402

Phone number: 208.705.6048

E-mail contact: jbingham@co.bonneville.id.us

Dates available: One trainee from each workshop

### **Jaime Goffin**

Address: 187 Woodridge Drive, Twin Falls, ID

Phone number: 208.316.7103

E-mail contact: jaimegoffin@gmail.com or

Jaime.goffin@bpahealth.com

Dates available: As needed to complete QA process- flexible hours/ Available for CSI workshop

One trainee from each workshop on the list

### **Rusty O'Leary**

Agency Name: Mountain States Chemical  
Dependency

Address: 1305 2nd St. S., Suite 201, Nampa, ID  
83651

Phone number: 208.463.0202; fax 208.463.0205

E-mail contact: rusty@qwestoffice.net

Dates available: all

Up to three trainees from each workshop on the list

### **Sherri Molina**

Address: 431 Clover Lane, Jerome, ID 83338

Phone number: 208.539.9228

E-mail contact: molinas@dhw.idaho.gov or

molinash@live.com

Dates available: Dec. 2011; March 2012; May 2012 –  
Tape review. Can observe in the Twin Falls Area in  
the evening hours.

Up to two trainees from each workshop on the list

### **Deanna Smith**

Agency Name: Sixth Judicial District

Address : 2479 N. Furgeson Lane, Inkom, ID 83245

Phone number: 208.241.7681

E-mail contact: dsmith@bannockcounty.us

Dates available: Any

Up to two trainees from each workshop on the list

### **Mary Christy**

Agency Name : CSI Addiction Studies

Address : PO Box 1238, Twin Falls, ID 83303-1238

Phone Number: 208.732.6713 or 208.670.1278

E-mail contact: mchristy@csi.edu

Dates available: CSI only

Up to two trainees from CSI only

### **Chestnut Health Systems**

Name of Contact: Georgia Larson

Agency Name : Chestnut Health Systems

Address: Lighthouse Institute, 448 Wylie Drive, Nor-  
mal, IL 61761

E-mail contact: glarson@chestnut.org

Dates Available: All

Will provide QA to any additional SI Trainees not  
being served by LTs

**Questions:** Contact John Kirsch at kirschj@dhw.idaho.gov

## WITS UPDATE

*Denise Williams*

It is an exciting time at the Department of Health and Welfare as several WITS pilot projects are underway! Three provider agencies are using the electronic health and provider billing portions of WITS for populations funded by the Department of Health and Welfare. One of these same agencies, in conjunction with the county in that region, is using the provider billing and voucher system in WITS to obtain referrals for juveniles funded by the Department of Juvenile Corrections (IDJC) while two other agencies prepare to pilot the same functionality for IDJC. Problem Solving Courts will also pilot the voucher system in WITS with two provider agencies later this month. Discussions are also ongoing with the Department of Corrections (IDOC) to plan a WITS pilot for IDOC populations.

Pilot projects will continue to evolve as more and more agencies get involved in WITS development. Meanwhile, current feedback and results are being reviewed to improve WITS for the entire network. Some of this improvement involves additional user guidance which has been posted on the website at <http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/InformationforProviders/WITSGAIN/tabid/781/Default.aspx> under WITS User Guides.

If your agency is interested in starting a WITS pilot project, please send an email to [DBHWITSHD@dhw.idaho.gov](mailto:DBHWITSHD@dhw.idaho.gov). Your agency will be contacted to develop an implementation plan.

### **WITS Security**

Security forms for WITS and GAIN are maintained on the Department of Health and Welfare website at <http://www.healthandwelfare.idaho.gov/Medical/SubstanceUseDisorders/InformationforProviders/WITSGAIN/tabid/781/Default.aspx> under Forms.

### **WITS Help Desk**

Department of Health and Welfare Central Office continues to support providers through the use of the WITS Help Desk. The WITS Help Desk can be contacted by calling 208.332.7316 or by emailing [DBHWITSHD@dhw.idaho.gov](mailto:DBHWITSHD@dhw.idaho.gov). WITS Help Desk support is available to answer calls Monday through Friday, 8 a.m. to 5 p.m. MST.

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## NEWS FROM BPA

*Sandy Colling*

We're excited to announce that you should be noticing a difference in the number of clients you have to serve. We have had an increase of 76.5% in the number of active clients in the SUD System from August 17, 2011 to July 13, 2012!

We are wrapping up Fiscal Year 2012 and now have a good start into 2013. We would like to thank you for your patience as we reauthorized all the clients for the Idaho Department of Correction. We have a few clients we're reviewing but most have been completed. If you are waiting on a voucher and haven't heard anything from BPA, please contact the BPA customer service center at 800.922.3406.

Additional updates:

### **In June the following providers became part of the network:**

- Tibbitts Transportation out of Rigby – RSS Transportation Provider
- Freedom Place out of Lewiston – RSS SSH Provider
- Four Rivers Mental Health out of Caldwell – Tx Provider

### **In July the following Providers became part of the network:**

- Bridgeway Health Services out of Eagle – Tx Provider
- Answers & Alternatives out of Coeur d'Alene – Tx Provider

**Updates from the Member Services Center:**

- We have continued to experience increases in call volume over the past three months with an average of 3,500 calls in June from clients, providers and referral sources, with 92% of calls answered within 180 seconds.
- Less than 5% of calls were abandoned.
- The Member Service Center had a one business day turnaround time on 99.36% of the documents coming into their department in June.

**Updates from the Care Management Department:**

- You may notice that we adjusted our turnaround time for the GAIN/GRRS documents from three business days to one business day to allow better/quicker access to care. All other turnaround times remain the same, with none greater than two business days.
- Less than 2% of calls were abandoned.
- At the beginning of the quarter, we were short two care managers. By June, we had processed over 3,500 documents, and our turnaround time was up 79.8% with two care managers in training.

**Updates from the Claims Department:**

- Over the past three months, BPA has paid 99.69% claims within 14 days.
- The average turnaround time (claims received to claims paid) has been three days.

**MARK YOUR CALENDAR: RECOVERY SERVICES STATEWIDE COMMUNITY DISCUSSION**

On Tuesday, September 25, from 2-3 p.m. MDT (1-2 p.m. PDT), all interested in local recovery support services and the state of recovery in Idaho are invited to start a discussion. This group is an outgrowth of Dr. Valentine’s presentations at 2012 ICADD. Whether you attended ICADD or not, plan to attend.

Video conferencing equipment has been reserved at each regional H&W office.

For more information, contact Melanie Curtis: 208.407.0455 or [mc Curtis@shipinc.org](mailto:mc Curtis@shipinc.org).

**RESOURCES**

[www.mentalhealth.idaho.gov](http://www.mentalhealth.idaho.gov)

**Region 1**

[www.rac1.dhw.idaho.gov](http://www.rac1.dhw.idaho.gov)  
Community Resource Development Specialist  
Corinne Johnson 208.665.8817

**Region 2**

[www.rac2.dhw.idaho.gov](http://www.rac2.dhw.idaho.gov)  
Community Resource Development Specialist  
Darrell Keim 208.882.6932

**Region 3**

[www.rac3.dhw.idaho.gov](http://www.rac3.dhw.idaho.gov)  
Community Resource Development Specialist  
Joy Husmann 208.455.7108

**Region 7**

[www.rac7.dhw.idaho.gov](http://www.rac7.dhw.idaho.gov)  
Community Resource Development Specialist  
Brenda Price 208.234.7929 or 208.705.9145

**Region 4**

[www.rac4.dhw.idaho.gov](http://www.rac4.dhw.idaho.gov)  
Community Resource Development Specialist  
Laura Thomas 208.334.6866

**Region 5**

[www.rac5.dhw.idaho.gov](http://www.rac5.dhw.idaho.gov)  
Community Resource Development Specialist  
Beth Cothorn

**Region 6**

[www.rac6.dhw.idaho.gov](http://www.rac6.dhw.idaho.gov)  
Community Resource Development Specialist  
Brenda Price 208.234.7929 or 208.705.9145

**Central Office**

208.334.0642  
[substanceusedisorder@dhw.idaho.gov](mailto:substanceusedisorder@dhw.idaho.gov)