

Approved 01 08 14

Region 4 RAC Providers Subcommittee Meeting and Combined RAC and R4 MH Board Meeting Minutes November 13, 2013

Sara Bartles, Sharon Barnett, Teri Carrigan, Aaron Darpli, Suzette Driscoll, Lori Farrens, Elizabeth Francis, Vern Garrett, Dennis Hardziej, Amy Jeppesen, Sandy Jones, Greg Lewis, Isaiah Sarault, Delanie Valentine, Gina Westcott, Ginger Wright, and Region 4 staff, Laura Thomas

RAC Providers Subcommittee was called to order at 8:50 a.m. by Vern Garrett acting for Darren Richman RAC chair who was unable to attend.

Agency Updates

BPA – Sara Bartles provided an update on the contract for Management of the SUD TX and RSS Network. BPA is working to implement the new contract and get all providers' signed contracts on file – thanks to those providers who have completed this step. Work continues on the FAQ to keep providers updated on answers to questions. The ATR WITS module was implemented Nov 1 – and BPA continues to work with partners and on communications through all the transitions and changes.

BPA staffing new hires include LaDessa Foster – Region 3-4 Clinical Supervision; Yvonne Ketchum – Director of Provider Network; and Angelina Albers – Claims. Jamie Goff in Region 5 has left; they are working to fill the vacancy.

BPA staffing new hires include LaDessa Foster – Region 3-4 Clinical Regional Field Staff (LaDessa.Foster@bpahealth.com, 208-284-4511) ; Yvonne Ketchum – Director of Provider Networks (Yvonne.Ketchum@bpahealth.com, 208-947-1274) ; and Angela Albers –Accounting Manager (angela.albers@bpahealth.com, 208-947-1320). Jamie Goffin in Region 5 has left; they are working to fill the vacancy.

Providers expressed concerns about aspects entering progress of ATR Clients in WITS because these clients' records are treated so differently, not like any other client in WITS. This uniqueness is creating problems with entering notes, releasing to billing, and other time and financially taxing issues. FEI has created the ATR WITS module for use nationwide. It captures all the required reporting for ATR and interfaces with SAMHSA website; these functions do make it different from the Idaho WITS modules. Concerns will be shared with DHW WITS staff. Sara noted that for any actions that are inaccessible in the software, consideration will be given as providers work to keep client records updated.

IDOC - Greg Lewis reported that due to the transition to WITS, a summary of October expenditures is not available. The data from WITS and the previous system Ecura will take a bit of manual compilation to merge the two data sources. Greg expects to have a report out by next week. Laura will send out when it is available.

IDOC's referral process is utilizing the WITS system. Each district is working with POs to ensure proper referrals; Ginger Wright shared that District 4's goal for turn around on referrals is 48 business hours, but most are being processed under 8 hours (same business day). She will be training 8 new POs in the next few days. If providers have questions regarding referrals in D4, please send an email to d4sudintake@idoc.idaho.gov.

Follow up on an issue of concern raised at the September provider subcommittee meeting (an IDOC client who previously had Medicaid but was not reauthorized and requires court ordered services). If a provider billed Optum for services during the Medicaid roll over, and was denied funding, IDOC will review and match to appropriate funding stream where possible. Please review the attached provider memo sent out 10/29/13 for process steps. Greg indicated there have not been as many referrals for this payment issue as he had thought might happen. Providers indicated some are still in the waiting period for approval/denial and may have more to submit.

IDOC has a \$2.4 Million supplemental request that if the legislature approves, the amount will be prorated for March 2013 to end of fiscal year and then amount would hopefully be full for FY2015 and ongoing.

Post Meeting addition from Greg Lewis added 11/17/13:

Attached is the IDOC SUD Budget through 10/31/13. I apologize for the delay in distributing, but I had to work out a new format that blends the old pre-WITS BPA data (page 1) with data currently available in WITS (page 2).

Two items of note. One, the October expenditures in WITS dropped significantly (page 2). I assume the drop was caused by the difficulty the provider network had in submitting billings for the first time in WITS. With the recent extension of the billing time line to 60 days, missing expenditures from October should be reflected in November/December.

Two, the monthly client count was previously based on open treatment lines (page 1). With WITS reporting (page 2), we are now using a monthly client count based on clients with a billable event. As noted above, with the WITS roll over, billable events dropped significantly, so the monthly client count dropped accordingly. With more successful billing events in the future, the client count will rise accordingly.

DHW – Laura shared the 10 28 13 expenditure summary. Due to family or personal illness, neither Rosie nor Kathy could attend today's meeting.

General discussion was held until the meeting adjourned at 9:45 am and a brief break taken prior to resuming meeting for combined RAC and MH board meeting.

Elizabeth Baker, Sharon Barnett, Paula Campbell, Karen Canfield, Teri Carrigan, Chris Christopher, Aaron Darpli, Greg Dickerson, Suzette Driscoll, Linda Falkner, Eileen Farley, Lori Farrens, Elizabeth Francis, Vern Garrett, Kenny Gray, Dennis Hardziej, Amy Jeppesen, Ross Mason, Audrey Palmer, Kate Pape, Leslie Robertson, Isaiah Sarault, Chris Saunders, Christina Smith, Delanie Valentine, Gina Westcott, Ginger Wright, Tara Wright, and Region 4 staff, Laura Thomas also Candace Falsetti, Patricia Martelle and Rebecca DiVittorio

The RAC and MH board combined meeting was called to order at 10:00 a.m. by Vern Garrett for absent region 4 RAC chair, Darren Richman (Greg Dickerson, Region 4 MH chair joined the meeting later).

Brief introductions of all meeting attendees were made.

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The agenda and the minutes from the September 2013 combined meeting were approved as posted were approved.

The transformation subcommittee shared an update on the conversation with Central District Health Department on ways that a regional behavioral health board could work with CDHD. Laura Thomas gave a PowerPoint presentation highlighting aspects of the proposed legislation (distributed at September meeting) and how Region 4 might work with another entity such as Central District Health Department (CDHD). Gina Westcott and Amy Jeppesen, two transformation committee member present made additional comments on the committee's work so far. General consensus of the group was to continue discussions with CDHD. All present were encouraged to send any comments, ideas or concerns to Laura or Gina Westcott.

Rebecca DiVittorio from Optum provided an update and included region 4 specific information. A copy of the presentation is included in the meeting attachments posted at the RAC webpage.

One training opportunity Optum is offering is a session on their Recovery and Resiliency model. *(Post Meeting Note: trainings will be scheduled in region 4 after the first of the year – details will be shared when available.)*

Optum is currently training Peers to increase the availability of Certified Peer Specialists for the provision of peer support services. These services are reimbursable service with a significant rate to encourage capacity development statewide. Peers are required to be certified and have a lived experience.

Family support is a model currently under development in consultation with the Idaho Federation of Families.

Optum staff in attendance at the meeting was introduced: Sharon Barrett, Isaiah Sarault, Aaron Darpli and Audrey Palmer. Their contact information is listed at the end of the presentation.

The group decided to continue to meet as a combined group every other month on the second Wednesday. Laura noted that Room 131 has been reserved for January, March, May, July, September, and November of 2014 starting with a SUDS provider subcommittee at 8:45 a.m. and combined RAC and MH Board from 10 a.m. to noon.

Meeting adjourned at 11:45 a.m.

Next Meetings:

MH board meeting December 10, 2013 noon to 2 pm ACSO Building #1

CMH is December 10, 2013 from 8:30 to 10 am in Room 131, H&W offices at Westgate campus

RAC Providers Subcommittee – TBA – no meeting in December, January 8th

RAC and MH combined meeting – January 8, 2014 –10 am to noon and RAC providers subcommittee 8:45 to 9:45 am – both meetings in Room 131 at Region 4 Westgate campus