



IDAHO DEPARTMENT OF  
**HEALTH & WELFARE**

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**Medicaid Information Release MA10-17**

**To:** Medicaid Transportation Providers  
All Medicaid Providers

**From:** Leslie M. Clement, Administrator 

**Subject:** Transportation Brokerage for Non-Emergency Medical Transportation (NEMT)

Idaho Medicaid has contracted with a transportation brokerage, American Medical Response (AMR), to administer, coordinate, and manage all NEMT for eligible Idaho Medicaid participants beginning with dates of service on or after September 1, 2010.

**AMR Will:**

- Operate a call center to receive requests from participants needing transportation
- Verify that participants do not have other transportation available through their own resources, friends, family, or other community supports; and that they need transportation to access covered Medicaid benefits
- Schedule transportation for participants with contracted NEMT network providers
- Ensure that contracted network providers operate in a safe and professional manner
- Reimburse contracted providers for their services
- Provide data and reports to Medicaid

**Contact Information for Prior Authorization Requests:**

Beginning on August 23, 2010:

- Network transport providers may contact AMR at (877) 503-1267 with any questions about NEMT to be provided on or after September 1, 2010
- Other Medicaid providers and participants may call AMR at (877) 503-1261 to schedule transportation to be provided on or after September 1, 2010

**Existing Prior Authorizations:**

Existing prior authorizations for NEMT to be provided after September 1, 2010 will be honored by AMR.

**Transportation codes no longer covered:**

Medicaid will not reimburse existing transportation providers for any of the codes listed in the following table for services provided on or after September 1, 2010. Services associated with these codes must be coordinated and paid through the Broker (AMR) for all services delivered on or after September 1, 2010.

<b>Codes Not Payable After 8/31/2010</b>	
<b><u>Code</u></b>	<b><u>Description</u></b>
A0100	Taxi Trips
A0110	Commercial Transport
A0130	Wheelchair Van Transport
A0140	Airline Tickets
A0180	Lodging – Participant
A0190	Daily Meals
A0200	Lodging – Attendant
A0210	Attendant Meals
S0215	Individual and Agency Provider Transport
T2001	Attendant Salary, per 15 minutes
T2003	Car Rental
T2004	Commercial Transport – Bus Pass

**Non-Emergency, Non-Medical Transportation:**

- AMR will not have any involvement with transporting waiver, disabled or developmentally delayed participants to **non-emergency, non-medical** services
- Transportation for non-emergency, non-medical transportation will continue to be authorized through Medicaid's Bureau of Long Term Care and Bureau of Developmental Disabilities
- Providers may continue to deliver **non-emergency, non-medical** services under their Molina provider number when authorized by the Department