IDAHO DEPARTMENT OF
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March 16, 2007

George Ciccone, Administrator
Country Comfort Residential Care
3129 E Spring View Drive
Coeur D' Alene, ID 83814-5179

Dear Mr. Ciccone:

On February 13, 2007, a complaint investigation survey was conducted at Country Comfort Residential Care I. The survey was conducted by Donna Henscheid, LSW and Karen McDannel, RN. This report outlines the findings of our investigation.

Complaint # ID00002654

Allegation #1: The House Manager filled medi-sets and she was not a nurse.

Findings: On February 12, 2007 the medi-sets were observed to be properly labled by a pharmacy.

On February 12, 2007 at 2:35 p.m., the house manager stated that the facility RN and the Pharmacy filled the medi-sets.

Conclusion: Unsubstantiated. Although it may have occurred, it could not be determined during the complaint investigation.

Allegation #2: The House Manager falsified documents.

Findings: On February 12, 2007 the facility's documentation was reviewed. There was no documented evidence the records had been falsified.

Conclusion: Unsubstantiated. Although it may have occurred, it could not be determined during the complaint investigation.

As no deficiencies were cited as a result of our investigation, no response is necessary to this report. Thank you to you and your staff for the courtesies extended to us on our visit.

Sincerely,

DONNA HENSCHEID, LSW
Team Leader
Health Facility Surveyor
Residential Community Care Program

DH/sc

c: Jamie Simpson, MBA, QMRP, Supervisor, Residential Community Care Program